



Procedures to be followed prior to and during a home visit

We are now able to conduct in-person viewings, where we will physically visit your property with potential tenants (or buyers in the case of Inspired Investment). However, the safety of our staff, customers and the community remains the most important thing at this time and, as such, we will be strictly adhering to the recommended safety guidelines.

Please read our detailed guide below which outlines steps we ask you to take prior to us bringing customers on a visit to your property and the actions that we will take for the duration of the appointment to ensure the visit will be carried out safely:

- Prior to the visit please clean any surfaces that we might reasonably touch (e.g. doors and window handles, kitchen appliance handles etc) although we will try to touch as little as possible while at the property
- We request that all internal doors of your property are left open as this will help with ventilation and limit contact with surfaces
- The property should be well ventilated with fresh air prior to our visit with windows open during the visit
- For the duration of the visit all pets should be contained and not free to roam
- We politely request that you vacate the property while the visit is conducted e.g. go for a walk/sit in the garden where possible or remain in another room
- If the property has been vacant for more than 72 hours before the visit (and will remain so during the visit) then the above may not apply - please contact us for clarification
- We may be wearing PPE including masks and gloves whilst we carry out the viewing and will remove our shoes upon arrival
- We will carry hand sanitiser but please make available soap and a hand towel (to be replaced if used)
- We will request that the customer(s) with us also wear a mask if possible
- We will respect social distancing measures at all times and remain two meters away from anyone present

You might notice that our team isn't dressed quite as they normally would be; we have asked our staff to wear smart, machine washable clothes rather than items that need dry cleaning. This is to ensure clothing items will not be worn more than once before being washed.

If you have any further questions or queries relating to how the viewing will be carried out please contact us.

If you or any of your household shows symptoms of Covid-19 between the time the viewing was booked and the viewing being carried out please let us know.

Abingdon 01235 535454
Banbury 01295 276766
Bicester 01869 329530
Witney 01993 700150

Central Oxford 01865 297999
East Oxford 01865 307207
North Oxford 01865 311011
FK Shared Letting 01865 260111

Bricks & Mortar 01865 302350
Decorum Interiors 01865 302339
Inspired Sales & Acquisitions 01865 302314