



Procedures to be followed prior to and during a Market Appraisal

We are conducting in-person market appraisals, where we will physically visit your property. However, the safety of our staff, customers and the community remains the most important thing and, as such, we will be strictly adhering to the recommended safety guidelines.

Please ensure you read our detailed guide below prior to your appointment. This will provide you with a clear understanding of the steps that we ask you to take to ensure your meeting will be carried out safely:

- Prior to the visit please clean any surfaces that we might reasonably touch (e.g. doors and window handles, kitchen appliance handles etc) although we will try to touch as little as possible while at the property
- We request that all internal doors of your property are left open, this will help with ventilation and limit contact with surfaces
- The property should be well ventilated with fresh air prior to our visit with windows open during the visit
- For the duration of your market appraisal all pets should be contained and not free to roam
- Where possible anyone under the age of 18 should vacate the property whilst we are carrying out the market appraisal
- We request that you respect social distancing measures at all times and remain two meters apart when an in-person meeting is being carried out
- In order to comply with social distancing measures, when we arrive at the property we will not be able to shake your hand
- We may be wearing PPE including masks and gloves whilst we carry out your market appraisal and will remove our shoes upon arrival
- We will carry hand sanitiser but please make available soap and a hand towel (to be replaced if used)
- If you remain in the property whilst the market appraisal is taking place we request that you also wear a mask if possible
- We will politely decline any offers of refreshments

You might notice that our team isn't dressed quite as they normally would be; we have asked our staff to wear smart, machine washable clothes rather than items that need dry cleaning. This is to ensure clothing items will not be worn more than once before being washed.

If you have any further questions or queries prior to market appraisal please contact us.

If you or any of your household shows symptoms of Covid-19 between the time of booking your appointment and your appointment being carried out please contact us.

Abingdon 01235 535454
Banbury 01295 276766
Bicester 01869 329530
Witney 01993 700150

Central Oxford 01865 297999
East Oxford 01865 307207
North Oxford 01865 311011
FK Shared Letting 01865 260111

Bricks & Mortar 01865 302350
Decorum Interiors 01865 302339
Inspired Sales & Acquisitions 01865 302314